



Info-X



Vicenza Military Community Info-X

November 18, 2015



Agenda

- ❖ **Welcome/Opening Remarks**
 - ❖ **Volunteer Recognition**
 - ❖ **ATFP Contest Winners**
- ❖ **Hot Topic: AFAP Outbrief**
 - ❖ **Health Clinic**
 - ❖ **Dental Clinic**
- ❖ **Community Updates**
 - ❖ **Open Forum**
 - ❖ **Closing Remarks**



RECOGNITIONS



Outstanding Adult Volunteer for October

Hui Kim



ATFP Awareness Month Essay/Poster Contest Winners

Jessi Markum



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Army Family Action Plan FY 16 USAG Italy Conference

Cara Panzarella-Tarr
AFAP Program Manager

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Army Family Action Plan USAG Italy

- Department of Army Initiative
- “Grassroots” campaign at local level
- 27 issues, collected three ways
- Conference:
 - Cross section of the community
 - Prioritized the issues
 - Local issues – handled here
 - DA issues – after conference, forward up to next level



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Army Family Action Plan USAG Italy

Issue Work Groups

Work Group Spokespersons

Teen

Amaya Waddy & Kelsie Martin

Force Support

Mavlyn Bazil & Josiah Mills

Family Support

Amiia Coffey & Bobby Sattazahn



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Teen Work Group, top issue #1

Issue FY16-008: Quality and Price of Haircuts

Scope: Haircuts at USAG Italy Exchange barbershop cost approximately €15/\$17. For some Soldiers this creates a financial burden in other areas of their budget. This price is costly, considering Army Regulation (AR) 670-1 for hair length which calls for frequent haircuts to maintain the regulation's tapered look, often requiring a hair cut per week.

Recommendations: Offer a special standardized price for military style haircuts



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Teen Work Group, top issue #2

Issue FY16-025: On-post medical care for DA Civilians OCONUS

Scope: As Space-A customers, OCONUS-based DA Civilians and their dependents have limited on-post health care options, and have difficulty obtaining appointments for acute conditions. DA civilians must rely on off-post medical care providers, and face up-front expenses, a language barrier, and other logistical challenges. Retirees receive a higher priority for care on-post than DA civilians who are working in support of the mission.

Recommendations: Combine retiree and DA civilian priority categories, enabling them the opportunity to receive on-post medical attention in a timely manner.



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Force Support Work Group, top issue #1

Issue FY16-016: Financial Support for OCONUS Spouses until Early Return of Dependents (ERD) Departure

Scope: OCONUS-based Spouses awaiting an Early Return of Dependent (ERD) from an abusive Soldier, currently receive no financial support until the ERD family member has departed the OCONUS location. Currently, the Soldier is responsible for providing minimal support and can deny access to funds as long as the Soldier provides housing for the family. This situation is exacerbated due to limited OCONUS employment opportunities for spouses

Recommendations:

1. Revise the regulation to require soldiers to provide an allotment for dependents pending ERD and return to CONUS and publish a local ERD specific policy to address the issue.



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Force Support Work Group, top issue #2

Issue FY16-017: Behavioral Health Staffing

Scope: Behavioral Health staffing OCONUS is not meeting increasing need for services. Currently, there is at least a month-long wait for most providers while suicide, PTSD and depression remain pressing issues in the Army community. Lengthy hiring timelines and lack of contract surge support contribute to overworked providers and inability to meet community demand for appointments.

Recommendations: Develop an expedited behavioral health hiring process, utilizing interim contract providers and/or surge support.



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Family Support Work Group, top issue #1

Issue FY16-007: Lack of Awareness of Relocation Resources in Place

Scope: Newcomers appear to be unaware of the DoD website, <http://www.militaryinstallations.dod.mil>. This results in additional challenges in the adjustment process for Soldiers and Families. A poor transition adversely affects Readiness.

Recommendation: Add the website address to PCS orders and in the remarks section of LES. Integrate link on social media and advertise website at all in-processing facilities.



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Family Support Work Group, top issue #2

Issue FY16-011: Space Available Travel for Gold Star Dependents on AMC flights to/from CONUS.

Scope: Gold Star Dependents are categorized as “retirees” for Space Available Travel. Although technically permitted to utilize the service, this categorization requires that they be accompanied by their sponsor in order to travel. This is an impossible requirement.

Recommendation: Provide an Exception to Policy for Gold Star Family Members to allow Space-A travel on AMC flights.



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USAG Italy's Top Six Picks of Local Issues

Top Two

1. Behavioral Health Staffing
2. Financial Support for OCONUS Spouses until Early Return of Dependents (ERD) Departure
3. Quality and Price of Haircuts
4. Space Available Travel for Gold Star Dependents on AMC flights to/from CONUS
5. On-post Medical Care for DA Civilians OCONUS
6. Lack of Awareness of Relocation Resources in Place



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USAG Italy's Top Six Picks of Department of Army's 12 Active AFAP Issues

1. Resilience Training for Army Children
2. Sexual Assault Restricted Reporting Option for Department of Army Civilians
3. Comprehensive Behavioral Health Program for Children
4. Total Army Sponsorship Program
5. Convicted Sex Offender Registry OCONUS
6. Survivor Investment of Military Death Gratuity and Service Members' Group Life Insurance (SGLI)



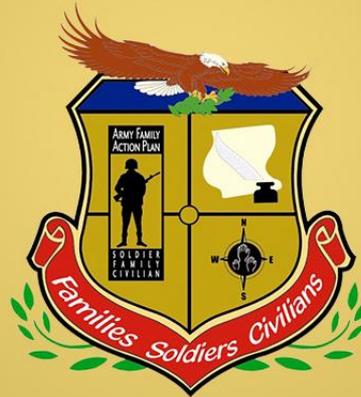
Army Family Action Plan USAG Italy

- 27 issues submitted by USAG Italy Community
- USAG Italy's top two local issues prioritized
- USAG Italy's top six of Department of Army issues selected and forwarded
- Public Access to the FY 16 & 15 Issues/Responses:
 - ACS Front Office, Building 108, Caserma Ederle
 - Email: usarmy.usag-italy.imcom-europe.mbx.acs@mail.mil
 - New Issues Accepted Ongoing



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Army Family Action Plan Issues and Responses



Contact the ACS office either by email or in person to obtain a copy of the AFAP Issues and Responses



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Health Center

LTC BRIAN J. BENDER



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MOVEMBER





Other Health Center Topics

- **APLSS** – We need your help on patient experience surveys!



Timeline

About

Photos

Likes

More ▾

👍 Liked ▾

✓ Following ▾

💬 Message

⋮



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Dental Clinic

LTC ALFRED C. ANDERSON



Dental Clinic

- The Dental Clinic is very busy with all the returning units.
- Please remember a Space Available appointment may be canceled due to mission requirements.



Info-X Schedule

Wednesday, December 2, 2015

For questions concerning Info-X, please contact
USAG Vicenza PAO:

USARMY.VMC.PAO@mail.mil