



## Info X



**VICENZA**  
Military Community

**03 September 2014, 1030 – 1200 hours, THE ARENA, Caserma Ederle**



Info X

# Agenda

- ❖ Introduction/Master of Ceremony – Public Affairs Office
- ❖ Recognitions
- ❖ Kickoff – National Emergency Preparedness Month
- ❖ Hot Topic(s)
- ❖ Community Updates
- ❖ Open Forum
- ❖ POC: Robin Gonzales, DFMWR, DSN 634-5087,  
email: [alfredo.z.gonzales2.naf@mail.mil](mailto:alfredo.z.gonzales2.naf@mail.mil)
- ❖ Next InfoX 1 October 2014, 1030 – 1200 hours, The Arena, Caserma Ederle



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# RECOGNITIONS



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# Vicenza HS Cougars' Girls Softball Champions



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# **The Adult Outstanding Community Volunteer for August SFC William Patterson Nominated by the Family Advocacy Program, Army Community Servic**

The Army talks about building resiliency skills—SFC William Patterson is an example of those skills in action. Over the past year he's become a certified Coherency Advantage trainer, mastering techniques for gaining control of the body's response to stress, and now he volunteers with the Family Advocacy Program to teach those skills to others. Through his dedicated service, he has helped FAP reach more Soldiers and Family members with skills and support for meeting the stresses that are part of military life. SFC Patterson is an invaluable team member, bringing his enthusiasm, expertise and perspective as a Soldier to his service as trainer and mentor.



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**The Youth Outstanding Community Volunteer for August  
Teenvenuti Youth Leaders  
Nominated by School Support Services  
Victoria Brock, Camryn Camarata, Kailei Griggs,  
Rosemary Powell, Kiki Sibilla, Nina Tarr, and Connor Wilson**

Relocating to a new school and new installation can be a challenge, even more so if that school and installation are in a new country. But these teens volunteered some of their precious summer hours to make the move a little easier for others. They served as tour guides and leaders for the Teenvenuti program, which held four sessions this summer. They briefed teens new to our community about our installation and location, and escorted the groups on tours of downtown. They shared the cultural, historic and fun aspects of life in Vicenza with the new arrivals. Their kindness and enthusiasm paved the way for a successful transition for our newest community members.



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Excellence in Management  
Award  
Mr. Gerald Wilson



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# NATIONAL PREPAREDNESS MONTH

### Installation Emergency Managers

Mr. Shaun Miller

Mr. Raymond Jackson

- Throughout Month
  - Information Program
  - Vicenza Outlook / Facebook / AFN
- Family Communications Plan Contest – Grades 9-12
  - Announcement - 2 September
  - Winner award presentation – November InfoX
- Information Booth at PX
  - 16 September - Communicating w/ family after a disaster
  - 18 September - Building an Emergency Kit
  - 23 September - Practice for an Emergency





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- Basic Preparedness
  - Be Informed
    - Local disaster threats & protective actions
      - Severe Thunderstorms and Lightning
      - Floods
      - Earthquakes
    - Learn what protective measures to take
  - Make a Family Communications Plan
    - Know who to call / Where to go / How to get there
  - Build a Emergency Supplies Kit
    - Collection of basic items to keep you
      - Comfortable
      - Clean
      - Fed
      - Healthy



# Info X

- FEMA
  - <http://www.ready.gov>
- Ready Army Community Preparedness
  - <http://www.acsim.army.mil/readyarmy>
- City of Vicenza website
  - <http://www.comune.vicenza.it/uffici/dipterr/infrastruttureeverdepubblico/protcivile/incasoditerremoto.php>
    - Type in Google Translate to translate website to English
- USAG Vicenza Emergency Management Office
  - Bldg 109, Room 111
  - 634-6212 / 8699
  - 0444-71-6212 / 8699
  - [http://www.usag.vicenza.army.mil/sites/local/emergency\\_management\\_office.asp](http://www.usag.vicenza.army.mil/sites/local/emergency_management_office.asp)



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# Hot Topics

**Gas Coupons**

**MWR Update**

**ECO Center – New Hours**

**Interactive Customer Evaluation (ICE)**



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# Gas Coupons

Susana Sobrino  
General Manager,  
Italy Consolidated Exchange  
AAFES



# Info X

## 2013-2014 POL Coupon Refund Information



Your POL coupons expire each year on 30 September, which affects your coupon purchases during the months of September and October. Note the following:

- 1. 2013-2014 POL coupons are valid through 30 September 2014.**
- 2. Maximum refund is for two month's allotment.**
- 3. 2013-14 POL coupons will be refunded 22 September through 30 November, 2014 only.**
  - *Price of refund will be price of purchase. If the price cannot be determined, the lowest purchase point of sale will be used.*
  - *Coupons must be in fair condition - serial numbers and denominations must be legible.*

**Exception: Customers deployed during refund period. Orders must be presented in order to receive refund.**

If you are unable to visit an Exchange within Italy during the refund period, please send your 2013-2014 POL coupons to:

**AAFES Europe  
Aviano Accounting Office  
Unit 6195  
APO AE 09603**

The Exchange will begin selling the 2014-2015 POL coupons in late September. These coupons are usable beginning 1 October and will be charged against your October 2014-2015 rations. (Sale date determined by Tax Free Products Administrator.)





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# MWR Upcoming Events

Mr. Christopher Bradford  
Director FMWR



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**Sep 3 – Information Fair, Ederle Library Parking Lot, 1000 – 1330 hours**

**Sep 20 – Pet Awareness Day – Hoekstra Field, 1000 – 1500 hours**

**Oct 3, 4, 5 – Fall Bazaar at the Golden Lion**

**3 Oct – 1600 – 2000 hours**

**4 Oct – 1000 – 1800 hours**

**5 Oct – 1000 – 1600 hours**



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# Halloween Activities

**Oct 25 – USO50's/60's party, Hoekstra Field Pavilion**

**Oct 26 – Magic Halloween in Gardaland (ODR)**

**Oct 26 – The Haunted Islands: Poveglia, Lazzaretto Vecchio and Malamocco**

**Oct 30 – USO Vicenza's Spooktacular – North 40**

**Oct 31 – Zombie Run (Del Din Sports Pavilion)**

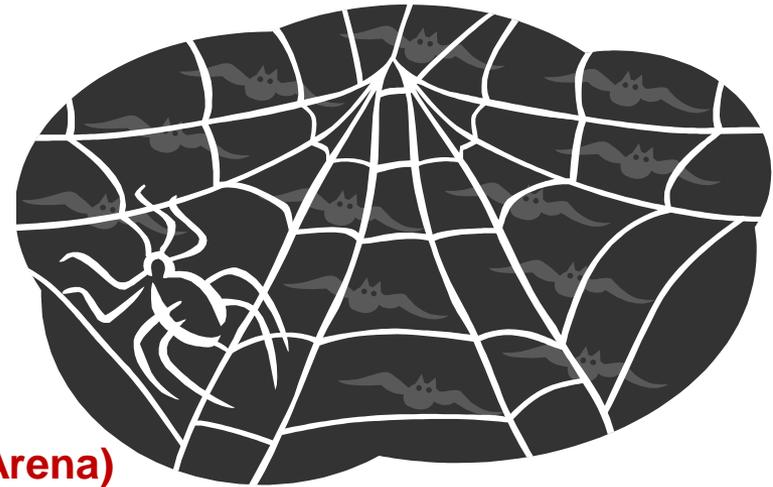
**Oct 31 – CYS Halloween Carnival (Villaggio)**

**Oct 31 – Adult Halloween Party (Warrior Zone)**

**Oct 31 – Adult Halloween Party, w/two bands (The Arena)**

**Oct 31 – Villaggio Children Trick or Treating (6 p.m. to 8 p.m.)**

**Oct 31 – 173<sup>rd</sup> IBCT (A) unit specific event @ Del Din**





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# CASERMA EDERLE Waste Management

Rodger Allison  
DPW Environmental Division



## Info X

# Why Do We RECYCLE?

### **It's the LAW:**

- Italian Law (Legislation Decree 3 April 2006 n.152, "Testo Unico Ambientale," as amended on and Ronchi Decree Dlgs 22-97 Ch 5)
- Italy Final Governing Standards (Ch 6)

### **It saves MONEY:**

- USAG Vicenza spends about \$1.2M per year in waste disposal.
- This could be reduced significantly if we properly sort our waste and recycle.

**It keeps the land on which we train, work, and live CLEAN!**

**It maintains a POSITIVE IMAGE with our Italian hosts.**



## Info X

**Q: Where do I take my household waste?**

**A: It depends upon two things.**

**1. What kind of waste you have.**

**The Garrison classifies household and office waste as follows.**

**Non-Hazardous**

**Automotive**

**Hazardous**

**Medical**

**Please note that Government Property and Classified Material must be disposed using your unit's procedures.**



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**2. It also depends upon where you live.**

- If you live On-Post (Villaggio or in Barracks):  
Use the nearby Eco Island or the Eco Center.**
- If you live Off-Post:  
Follow your Commune's disposal procedures.**

**Check with the Housing Office at  
634-7845/8283 for the disposal procedures in  
your Commune.**



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# ECO CENTER

**All Non-Hazardous Household Materials.**

**Metal**

**Glass**

**Paper**

**Cardboard**

**Plastic**

**Wood** (broken, scrap)

**Green Waste** (tree limbs, grass, leaves)

**Electric Waste** (stove, washer/dryer, hair dryer, coffee pot)

**Electronic Waste** (computers, monitors, cell phone)

**Bulk Waste** (grill, bicycle, mattress, sofa/recliner)

**Hours:** M-F 6:00 – 18:00  
Sat: 8:00 – 17:00  
Sun: Closed



## Info X

# Hazardous Substance Control Center Building 275

**All Hazardous Household Materials.**

**Paint**

**Varnish**

**Bleach**

**Cooking Oil**

**Household Cleaners (floor, window, oven)**

**Aerosol Cans (paint, hair spray, WD40)**

**Energy Saving Light Bulbs**

**Refrigerators (personally owned)**

**Air Conditioners (personally owned)**

**Hours:** By Appointment

**Phone:** 335-722-3660



## Info X

# Auto Skills Center Building 44

**All Automotive Materials.**

**Hours:** Tu-F 12:00 – 20:00  
Sat: 8:00 – 17:00  
Sun: Closed  
**Phone:** 634-7014

**Motor Oil**

**Car Batteries**

**Tires**

**Rims**

**Automotive fluids (anti-freeze, transmission, brake)**

**Auto Parts (all types)**



## Info X

# Vicenza Health Center Building 2310

All medical wastes.

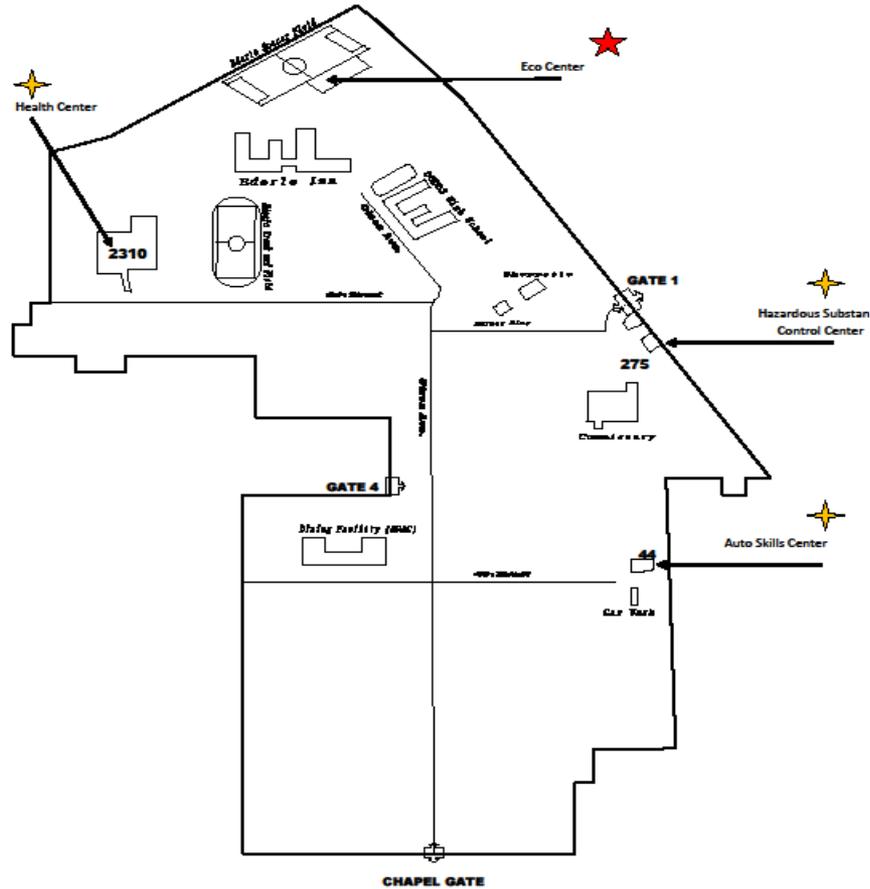
**Hours:** M,T,W,F 7:30 – 16:30  
Th 12:30 – 16:30  
Sat: Closed  
Sun: Closed  
**Phone:** 636-9040

**Medicine (expired or no longer used)**

**Sharps (needles, lancets, epi-pens)**



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# Interactive Customer Evaluation (ICE)

Julie Gresco  
Management Analyst  
Plans, Analysis and Integration Office  
USAG Vicenza



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# ICE

### ***IMCOM ICE Program ...***

- **Designed** to improve IMCOM services rendered to customers
- **Mechanism** for customers of IMCOM services to provide feedback
- **Encourages** meaningful communication between customers and service providers

### ***Meaningful IMCOM ICE Comments that lead to positive change ...***

- **Factual**, not inflammatory
- **Provide contact information**
- **Fall within USAG Vicenza area of responsibility (AOR)/authority**

### ***IMCOM ICE Policy prohibits submission of comments ...***

- Solicit business, request employment or conduct other such business
- Make public announcements
- Distribute SPAM or unrelated information
- Attempt to contact individuals not directly related to the service being provided
- Whereby employees complain about management or other employees
- Spread rumors
- Threaten or harm



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**ICE**

**USAG Vicenza ICE Program Manager: Mr. Michael Fugate**

**Email: [michael.b.fugate.civ@mail.mil](mailto:michael.b.fugate.civ@mail.mil)**

**DSN: (314) 634-6164**

**COM: +39-044-471-6164**

**Office: Plans, Analysis and Integration Office**



## Info X

# Community News – Service Providers

- ❖ DES
- ❖ DFMWR
- ❖ DPW
- ❖ DHR
- ❖ DOL
- ❖ DPTMS
- ❖ AAFES
- ❖ DoDEA
- ❖ Religious Support Office
- ❖ Installation Safety Office
- ❖ EEO
- ❖ 509<sup>th</sup> SIG BN
- ❖ HRO
- ❖ AFN
- ❖ Health Center
- ❖ Dental Clinic
- ❖ Italy Finance Office
- ❖ Installation Legal Office
- ❖ American Red Cross
- ❖ Health Promotion
- ❖ DECA
- ❖ USO
- ❖ PAO
- ❖ IG



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# FY 15 Army Family Action Plan (AFAP) Conference



*17 & 18 November 2014*



# Safety Season

DONALD BUSBICE  
SAFETY MANAGER



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# Open Forum



## Info X

# InfoX Schedule

**Wednesday, 1 October 2014**

**Wednesday, 5 November 2014**

**Wednesday, 3 December 2014**