



## Info X



**VICENZA**  
Military Community

12 September 2012 , 1000 – 1130 hours, THE ARENA, Caserma Ederle



## Info X

# Agenda

- ❖ **Introduction/Master of Ceremony – Public Affairs Office**
- ❖ **CFC Monthly Kick Off**
- ❖ **Hot Topic(s)**
- ❖ **Recognitions**
- ❖ **Community Updates**
- ❖ **Open Forum**
- ❖ **POC: Marilee Mastaler, DFMWR, DSN 634-6535,  
email: [marilee.b.mastaler.naf@mail.mil](mailto:marilee.b.mastaler.naf@mail.mil)**
- ❖ **Next Info X 03 October 2012, 1000 – 1130 hours, The  
Arena, Caserma Ederle**



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# Playground Improvements





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# **Combined Federal Campaign 2012**

**Bonnie Sue Cahill  
Community Area Project  
Officer**



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### **Serve to Honor Your Country. Give Because You Care.**

The mission of the CFC is to support and promote philanthropy through an employee-focused, voluntary program that is cost-efficient and effective.

The Europe campaign is the largest of all campaigns, with more than 5,000 representatives serving to promote the campaign.

Contributors can support the local installation by donating to the Family Support and Youth Programs (FSYP). 100% of these funds are returned to the installation.

### **Ways to Give**

1. Payroll Allotment
2. One-time donation of Cash or Check
3. Credit/Debit donations Online at <http://cfcoverseas.org/>

*Please see your unit CFC Representative for more information*



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# **CFC Kick Off Events**

## **17 September 2012**

### **Children's Talent Show at the Post Theater**

1730 - 2000

Hosted by DMA Vicenza

POC Mr. Aaron Talley, 634-7836

### **Bake Off Contest at the Post Exchange**

1215 - 1230

Hosted by Public Health Command

POC SGT Jessica Kendall, 635-4835

### **Beauty Secrets Basket Raffle at the Post Exchange**

1100-1300

Hosted by USAG Vicenza DHR

POC Toni Cuttino, 634-6998



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# Hot Topics

**Upcoming Community Events**  
**Gas Coupon Closeouts and Refunds**  
**“We Stand Together for Life” Day**  
**Overseas and Absentee Voting Update**



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# **Upcoming Community Events**

**Mr. Aaron Goodman  
Chief Community Recreation**



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September 20	“We Stand Together for Life”	Garrison Wide
September 26	Super Sign Up Fair	Golden Lion
September 26	EFMP Pre-Donut Dash Event	Sports Track & Field
September 26	Donut Dash	Sports Track & Field
October 12	Oktober Fest/ Test	Sports Track & Field
October 13	Homecoming	
October 17	Annual Job Fair	ACS
October 19	30 <sup>th</sup> Annual Run to the Tower	Trip to Livorno
October 20	Triangle Ryder Cup Golf	Aviano Hosts Livorno & Vicenza
October 31	Halloween	
November 30	Tree Lighting	Post Theatre
November 30	Reindeer Games/After Party	Track and Field/Arena
Nov 30-Dec 1	Holiday Bazaar	Golden Lion



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# **Gas Coupon Closeouts and Refunds**

**Ms. Susan Sobrino**  
**Italy Exchange, General Manager**



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## 2011-2012 POL Coupon Refund Information



Your POL coupons expire each year on 30 September, which affects your coupon purchases during the months of September and October.

Note the following conditions:

- 1. 2011-2012 POL coupons are valid through 30 September.**
- 2. Maximum refund is for two month's allotment of coupons.**
- 3. 2011-2012 POL coupons will be refunded 21 September through 31 December only.**

- *Price of refund will be price of purchase. If the price cannot be determined, the lowest purchase point of sale will be used.*
- *Coupons must be in fair condition - serial numbers and denominations must be legible.*

**Exception: Customers deployed during refund period.  
Orders must be presented in order to receive refund.**

If you are unable to visit an Exchange within Italy during the refund period, please send your 2011-2012 POL coupons to:

**AAFES Europe  
Aviano Accounting Office  
Unit 6195  
APO AE 09603**

**The Exchange will begin selling the 2012-2013 POL coupons in late September. These coupons are usable beginning 1 October and will be charged against your October 2012-2013 rations.** *(Sale date determined by Tax Free Products Administrator.)*





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**“We Stand Together for Life”**

**COL Buckingham  
Garrison Commander**





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### Phase II – 1000 - 1500 – Information Sessions

- 4 x Training Time Blocks – soldiers choose 3 menu items
- Menu of 10 Info / Training Opportunities
  - Fun in Italy                      Great things to do in the local area
  - A New Life                      Transition Assistance Overview
  - Yoga for Your Life              Intro to Yoga
  - Save for Life                    Finance 101
  - Chill Your Life                  Managing Stress
  - A Powerful Life                  Master Resiliency Overview
  - Healthy Mind & Body            How healthy is your mind and body?
  - Married for Life                Fixing and sustaining relationships
  - LN Life                            LN Town Hall with Garrison Commander
  - Who am I?                        LN personality assessment



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### **Phase III – 1500 - 1730 – CHPC and Debriefs**

- **Community Health Promotion Council**
  - Streamed and Televised Live.
  - Entire Community Watches from workspaces, dayrooms, home .
  - Threats to the Troops format.
  - Commanders listen to threats, and determine how to neutralize the threat or influence soldier behavior.
  
- **Debrief – Following CHPC, leaders debrief their troops**
  - Discuss opportunities found for growing stronger
  - Discuss concerning actions identified in Threats to the Troops
  - Develop an action plan for follow-up and sustainment.



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### **Phase IV – 1900 - 2200 – The Night of Your Life**

- Strike Out Suicide – Free Bowling at the Arena
- “Life is Good” – Free movie at AAFES theater.



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# **Overseas and Absentee Voting Update**

**Mr. Troy Roberts**  
**Chief, Military Personnel Division**



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There are less than 54 days until the November 6th general election!

If you have not requested your absentee ballot for the 2012 general election, go to [www.fvap.gov](http://www.fvap.gov) and use the online registration and absentee ballot assistant or contact your unit or installation voting assistance officer.

If you are stationed Overseas, the Military Postal Service provides free expedited ballot delivery and ballot tracking to your local election office. Simply go to your local post office or postal clerk, use the Label 11 - DOD form on your absentee ballot envelope and mail it. Go to [www.usps.com](http://www.usps.com) to track the status of your ballot.



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# RECOGNITIONS



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# Adult Volunteer of the Month

## Dodie Stone

Dodie gives approximately 16 hours per week to the EFMP office as the In-Processing Database Manager. She performs outreach to emphasize the importance of being registered with the ACS EFMP office. In addition, she encourages individuals to come into the EFMP office and gather essential program information. In addition, Dodie fulfills other EFMP related tasks, such as giving the USAG Vicenza EFMP In-Processing group briefing. Her attention to detail boggles the mind - in a good way!



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# Youth Volunteer of the Month

## Cynthia Rhodes

Cynthia has been a dedicated EFMP volunteer for 15 months. She consistently attends EFMP Athletics and is an amazing asset. She works with the students and encourages them to engage in activities that are new and challenging to them. Cynthia is patient, nurturing and sensitive with the children. These qualities are essential for working with the EFMP population. She reaches a population that adults cannot. She was a peer buddy swimmer during the EFMP swimming months, working with young children using positive words and actions.

In addition, she prepared for the Field Day by sorting and counting medals. On the event day, Cynthia was one of our youngest volunteers assisting Arts and Crafts by face painting and awarding special achievement medals to the participants.



## Info X

# Outstanding School Volunteer

## Jeanne Batman

Mrs. Jeanne Batman has been the backbone of the VES volunteer program for several years. She has proof read materials, laminated items, been our resident photographer for various events, set up tables for donations of food, cleared out and organized storage rooms, copied materials for students and teachers, and helped in countless ways. She has creative ideas, is willing to share them, and carry them out. She will work tirelessly to benefit the students, teachers and programs. No task is too big or too small for Mrs. Batman. In generously and selflessly sharing her time and talents with us, she has been a living example of "service."



## Info X

# Community News – Service Providers

- ❖ DES
- ❖ DFMWR
- ❖ DPW
- ❖ DHR
- ❖ DOL
- ❖ DPTMS
- ❖ AAFES
- ❖ DoDEA
- ❖ Religious Support Office
- ❖ Installation Safety Office
- ❖ EEO
- ❖ 509<sup>th</sup> SIG BN
- ❖ HRO
- ❖ AFN
- ❖ Health Center
- ❖ Dental Clinic
- ❖ Italy Finance Office
- ❖ Installation Legal Office
- ❖ American Red Cross
- ❖ Health Promotion
- ❖ DECA
- ❖ USO
- ❖ PAO
- ❖ IG



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# Hispanic Heritage Month

**Theme: “*Diversity United, Building America’s Future Today*”**

- **Date/Time: 26 September 2012 @ 1430 hrs**
- **Location: Hoekstra Field**
- **Hispanic Dance Demonstrations**
- **Hispanic Food Sampling**



# Info X

## Open Forum



## Info X

# Facebook Comments from 12 September Session

Michael St. Thomas: When are we getting more AFN decoders? I have been waiting a week now.

**Response provided by AAFES:** The Exchange is not out of decoders. We have them to sell as well as to rent. They are \$369 to purchase or you can rent them for \$18/month

**Response provided by Housing:** AFN Decoders are not a normal authorized housing item and unfortunately Housing cannot legally expend funds to purchase decoders. Since AFN switched from terrestrial signal to only transmit via satellite approx 7 years ago the housing office recognized the financial burden this can have on families having to purchase decoders and at that time (when the price was over \$500 per decoder) housing was able to obtain free of charge through AFTRS a onetime purchase of approx \$2 million dollars of decoders for use by our customers. In fact Vicenza and the Livorno military community are the only Army installations in Europe who provide this free service. Basically anyone authorized government furnishings support was also allowed to sign out a decoder. Unfortunately notwithstanding an aggressive maintenance program we now have a shortage of decoders especially as the population has increased over this period. Our Furnishings manager is maintaining a waiting list and as functional decoders are turned in we are calling personnel on the waiting list to reissue. THE GOOD NEWS. Earlier this year the Housing office was able to barter another exceptional deal with HQ's AFRTS. We are again getting some free decoders but this time we will receive the new HD quality decoders and in addition to a one for one replacement we will get approx 600 additional decoders to handle future growth. This whole package of almost 3,000 decoders is worth in excess of \$1million. Decoders were ordered but due to the quantity could not be shipped out until this month with an expected delivery date of mid to end October 2012. At that time we will first call anyone on the waiting list and then imitate a phased exchange program of all decoders currently issued. At the moment AFN transmits the sports channel in High Definition quality but over the next year they will be switching other channels to HD quality. We regret that some new arrivals have not yet been able to participate in this great free program due to the current shortage however the initiative taken by our Housing office to obtain this substantial quantity of New HD decoders will guarantee continuity of this service for years to come. In the meantime while waiting for the arrival of the decoders from Housing customers may rent HD decoders from the customer service desk at the PX at a cost of \$18 per month.



# Info X

Ashlee Llanos: I know the high school teacher mentioned no longer using gradespeed, but are the middle and elementary schools still utilizing this? I'm asking because I am unable to add my children.

**Response provided by DODDS:** The myDATA Portal is ready to launch! We truly appreciate your patience, so thank you. We just needed to ensure we had as much in place as possible to make the launch successful. We also have to remember that this is a pilot and we will be addressing the functionality along the way, thus we say thank you in advance for assisting us to perfect the process. The myDATA Button will truly be a tool that will provide students and parents with easy access to current data and information. You can access the dashboard at <http://www.dodea.edu/mydata>. This site will explain the process and provide training to parents on how to navigate Aspen as a parent.

Attached is a memo from the DoDEA Director announcing the myDATA Button pilot.

myDATA has replaced GradeSpeed for parents and students. Form 700 is needed to activate your account- print attached form and send to school ASAP, if you have not done so, yet. (Only the first two pages needed to be filled out and signed!)

Then, you are ready to go to the website: <http://www.dodea.edu/mydata>. All questions can be answered via the myDATA website--it is very informative.



# Info X

Katy Dewey Allin: The 4 free hours child care a month has been great. Will that continue or be d/c'd come October. I have been grateful!

**Response provided by CYSS:** Yes. This is specifically four free hours per month per child of Open Recreation/Hourly Care offered in one hour increments for School Age Children who are occasional users. This does not apply to preschool age and younger children, nor to regular uses enrolled on a monthly basis in the Before, After, or Before and After School Program

Do the deployment discounts for CYSS apply to Air Force families stationed in Vicenza?

**Response provided by CYSS:** No, non-army families do not receive fee reductions at any joint base locations

Stacy Dzwik: When is the dental clinic going to start seeing family members, especially kids. We lived here back in 2005-2008 and never had issues with the old clinic, till now. Is the new clinic just for Soldiers Now? I just don't want to take my kids off post to a dentist. Thank you.

**Response provided by DENTAC:** The dental clinic is seeing family members for limited care to the best of our ability. I am not sure what your prior experience has been relative to not having access but since June of 2012 we have opened our doors to family member care to manage what we can for all potential patients with limited resources.



# Info X

Rebel N Dave: The PX does indeed sell AFN receivers... for \$369!!!! and it does not include the remote... that's an extra \$20!!!! SERIOUSLY????? that is a lot of \$\$ to watch a handful of channels!

**Response provided by AAFES:** Yes, if you would like to purchase the decoder you will pay \$369 and it does include the remote. These are the HD decoders. You can also rent the decoders at customer service for \$18/month and they also include the remote -----

## Questions that came in after Info X Session

Jason Brown: Is there a program for those of us who live off post to donate candy to assist the Villagio residents during trick-or-treating? The residents are primarily lower enlisted and should not have to shoulder the burden of buying candy to hand out to the entire Vicenza military community. Thank you.

**Response:** You are more than welcome to start a donation bin at the Commissary and/or PX – please contact management at those locations for details.



## Info X

# InfoX Schedule

**Wednesday, 03 October 2012**

**Wednesday, 07 November 2012**

**Wednesday, 05 December 2012**



## Info X

# Methods to Submit a Community Issue

- ❖ USAG Vicenza Website: <http://www.usag.vicenza.army.mil>,  
Click on “Info-X” tab at the top of the page, then “Click to Submit”.
- ❖ Info X POC: Marilee Mastaler, DFMWR, DSN: 634-6535, CIV: 0444-71-6535, E-mail: [marilee.b.mastaler.naf@mail.mil](mailto:marilee.b.mastaler.naf@mail.mil)

**Next Info X is 03 October 2012, 1000 – 1130 hours, The Arena**