



Info X



VICENZA
Military Community

01 May 2012 , 1000 – 1130 hours, THE ARENA, Caserma Ederle



Info X

Agenda

- ❖ **Introduction/Master of Ceremony – Public Affairs Office**
- ❖ **Hot Topic(s)**
- ❖ **Monthly Kick Offs**
- ❖ **Community Updates**
- ❖ **Recognitions**
- ❖ **Open Forum**
- ❖ **POC: Marilee Mastaler, DFMWR, DSN 634-6535,
email: marilee.b.mastaler.naf@mail.mil**
- ❖ **Next Info X 06 June 2012, 1000 – 1100 hours, The Arena,
Caserma Ederle**



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Hot Topics

Cats and Rats
AAFES Children Clothes
Lion Shake
Health Clinic PDP
Motor Vehicle Registration Office
Hours of Operation



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Cats and Rats

Mr. Razzaghi
Director, DPW



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AAFES Children's Clothing Strategy

**Charles Eaves
AAFES Store Manager**



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Facebook Question: With all the births and babies on post can we get more baby retail at the PX?

- **Pricing**

- Consists of 5 new price points
-\$5, \$10, 2 for \$15, \$15, \$20

- **Store Fixtures/Display**

- Consists of a new 6-arm fixture for newborn, infant, and toddler clothing allowing for 50% more clothing to be stocked on the sales floor.



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Lion Shake '12 Full-Scale Exercise

**COL Buckingham
Garrison Commander**



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- The community will be affected from 0900 till 1100 hours on Thursday, 3 May
- All gates will be shut for about 5 minutes between 0900 and 0930 hours
- We will close all roads between the Post Theatre, Ederle Inn and the Health Center for 1 to 2 hours
- If you are parked by the Post Theatre at 0900, you will not be able to move your car till 1100 hours
- You can walk about anywhere in the affected zone...but the Piazza will be closed
- There will be a voluntary evacuation of part of the Ederle Inn



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Health Center Pre-Deployment Processing

**COL Daniel Gall
Commander, USAHC**



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- The Health Center will be essentially 100% dedicated to 173rd ABCT as they prepare for deployment.
 - All mornings, Monday thru Thursday
 - 26 Apr 2012 until 17 May 2012
- Majority of services except those related to Labor and Delivery will not be available to the community until 1300.
 - This includes the pharmacy
 - Acute Care: Available for the Vicenza Community all afternoons and normal hours of operation on Friday and Saturday.



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Motor Vehicle Registration Office (MVRO)

**LTC Robert Trojanowski
Provost Marshal**



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Annual Vehicle Registration

- 1) MVRO sends notice the month prior to expiration date
- 2) Immediately get vehicle inspected, “passed” inspection valid for 30 days
(If vehicle is < 4 years old, a safety inspection is not required to re-register the vehicle. If the vehicle is > 4 years old, a safety inspection is required to re-register the vehicle.)
- 3) Renew vehicle registration prior to expiration date



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Required Documentation-Registration Renewal

- ID Card (Military, Civilian, or NATO)
- AFI Driver License (SETAF license)
- *Stateside (USA) or other Nation Driver License (i.e. UK, GE, IT)*
- Proof of Eligibility (PCS Orders (DD Form 1614), Logistical Support Letter, or NATO privilege letter)
- Certificate of Insurance (*Proof of insurance as required by Italian Law*).
Safety Inspection Form from approved source (i.e. AE Form 190-1H)
- Previous Registration



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Costs

- 1) \$20 for annual renewal
 - Paid in Dollars (\$) Cash, Credit Card, or Debit Card
 - 12 months from registration date

- 2) Road tax for 2nd & 3rd vehicles (based on engine size)
 - Paid in Euro (€) Cash, Credit Card, or Debit Card
 - Retroactive from last date paid

- 3) €5 Initial Registration Fee (only paid once)



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What happens when registration expires?

- 1) Gas card is pulled (also for expired 2nd & 3rd vehicles)
- 2) If your are caught driving with an expired registration, vehicle can be impounded or confiscated
(12 vehicles have recently been impounded)



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For Additional Information

-The Vicenza Military Community Website:

http://www.usag.vicenza.army.mil/sites/local/vehicle_inspection.asp

- Call the Vicenza MVRO at DSN: 534-2420
COMM: 0444-71-2420



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Hours of Operation



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Aquatic Hours of Operation

- Outdoor Pools open Memorial Day Weekend on Saturday, May 26 (weekends only until June 20 and after August 27 when high school starts)
- Close on Tuesday, Sept. 4 2012 for the season.

Ederle Pool

1100-1830 Mon, Wed, Thurs, Fri, Sat & Sun
Closed Tues. for maintenance

**If Ederle Pool has to close due to construction will offer Sunday hours at Post Pool.

Villaggio Pool

1100-1830 Mon, Tues, Thurs, Fri, Sat & Sun
Closed Wed. for maintenance

Post Indoor Pool

Closed Monday for Maintenance
0530-0830 Monday Combat Water Survival Training (By appointment)
0530-0830 Tues.-Fri. PT (Closed on Training Holidays)
1030-1900 Tues.-Fri.
0930-1730 Saturday



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AAFES Deployment Hours

	Current	Proposed
Exchange	Mon-Sat 0900-2000 Sun 1000-1800	Mon-Sat 0900-1900 Sun 1000-1800
Shoppette	24 Hours Sun-Sat	0600-2400 Sun-Sat



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Asian Pacific American Heritage Month

Theme: “*Striving for Excellence in Leadership, Diversity and Inclusion*”

- **Date/Time: 24 May 2012 @ 1530 hrs**
- **Location: New Hoekstra Field Pavilion**
- **Guest Speaker: LTC Edie Ruiz**



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Women's Health Month

National Women's Health Week: 13-19 May

- **Activities**
 - EmpowHER relay: May 19
 - Free water aerobics class: May 15
 - “Pap-a-thon” & “Mammo-thon” with gift basket drawings: May 11
- **Discussions**
 - Women's health topics with Ms. von Syda, WHNP: May 24
 - Commissary tour with MAJ Jefferson, RD: May 18
 - Forks Over Knives documentary presentation by Wellness Center: May 10
- Health promotion information in Health Center lobby all month long



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Adult Volunteer of the Month

Felisha Martinez

Felisha has been the Treasurer for the Fusion Company Family Readiness Group since April 2011. In addition she helps with any tasks that the FRG Leader may need assistance with coordinating. She is also a Key Caller for Fusion Company and apart of the Care Team. Felisha also lends her time and talents to the Cub Scouts, the PTSA, and the Vicenza Community Club. Volunteers like Felisha make our community an outstanding place to live and work.



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Youth Volunteer of the Month

Megan Garcia

Megan started volunteering at the end of the school year 2011 and helped pack the Red Cross office for its move to the new building. She also helped in the office to cover the phones when staff was away from the office.

She now volunteers in various departments at the Health Center assisting staff member and clients. Her professionalism, great work ethic, and dependability keeps her in high demand at both the Health Center and the Red Cross Office.



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Soldier of the Year

SPC Mercedes C. McNaulty



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NCO of the Year

SGT Wesley K. Ulmer IV



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Facebook questions and responses

Question: I am watching on TV. Thanks for making so many options available to see/hear this!

Question: Still wondering if there is any money to make the Health Clinic Gate (#5) a walk-in and/or bike-in gate. This would allow so many of us to bike/walk onto post and allow our kids to more safely bike onto post (this summer)

Response provided by COL Buckingham during Info X session: I've got a two part answer for you... #1 is that it is highly unlikely that we will permanently open gate 5; we just can't afford to do it. #2 is that we are looking at opening it during the summer months for about an hour in the afternoon to help alleviate some of the congestion, but again – we need to see if this is something that will be a benefit to the community as a whole vs. a handful.

Question: Can the Garrison explore the possibility of re-surfacing the tennis courts next to the Golden Lion on Caserma Ederle. The seams on the synthetic courts are pulling up in many areas and appear to have exceeded their life expectancy. There are areas where a player can slip or trip during play. The courts are home to the VAHS tennis team hosting DoDDS High School Tennis play in the Fall Season. They are also used by the community at large, MWR tournaments, and clinics for Edge and other school age children. I appreciate your consideration. John Roche

Response provided by COL Buckingham during Info X session: Thank you Cinzia – you are correct, the tennis courts are used by many of our community members. We will look into working this issue and see if it can be done and get back to the community in the near future.



Info X

Facebook questions and responses

Question: Can we PLEASE do something about the quality of films at the theater. I appreciate the response from last month with extra showings of popular movies. I saw two films over the weekend about half of each was out of focus. I know this isn't a high priority but I know many community members avoid the theater for this very issue. Can we please be able to view films in focus for the entire run time?

Response provided by COL Buckingham during Info X session: Jason AAFES just installed a \$4,000 new lens last week which should have taken care of the problem. AAFES will look into it again, but hopefully that alleviated the problem.

Question: when the guys are gone can the wives renew the registration? I've heard several different answers on this.

Response provided by COL Buckingham during Info X session: Exceptions will be made for Soldier's that are deploying. However, if the vehicle they have on post will be used by the spouse, said vehicle MUST be re-registered and no extension will be given. The spouse can absolutely re-register with no problem.



Info X

Facebook questions and responses

Question: I'm also with the woman on the shoe size... I've been having to order shoes from online because no one even on the economy has my size.

Response provided by Charles Eaves, Exchange Store Manager: We worked with our HQ buying office and we were able to place an order for additional size 10 and larger female shoes.

Question: Why can't there be more plus sizes in the girls section at the PX? And I mean sizes that actually run true to size not these clothes they have now that say are 10/12 but actually fit someone that is a 6. I know I am not the only one with a plus size girl here.

Response provided by Charles Eaves, Exchange Store Manager: We are currently working with our HQ buying team to increase the quantities of plus size junior clothing that we receive.

Question: When will the A/C be turned on in the barracks?

Response provided by COL Buckingham during Info X session: The official answer to this is that the air-conditioning is turned on when the inside temperature reaches 78 degrees 3 days in a row. We'll begin monitoring closely as we approach the hot summer season and adjust properly.



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Facebook questions and responses

Question: I have been told this was brought up previously, but I would like to bring it up again as I feel it is important. It is regarding non-SETAF drivers driving SETAF vehicles. I completely understand the reasoning behind it, I understand and abide by all laws....however; I feel that there are circumstances that warrant exclusions or special permissions. While I was pregnant (I only recently gave birth) my husband is away for training during the last weeks of my pregnancy. My mother in law flew over to help out just in case my husband didn't make it home for the birth. If I had gone into labor....she would not have been able to drive me to post or anywhere else for that matter. We asked at the MP station about our options...the only option that was suggested was renting a car. Babies are finicky, they come when they come....I thought that was a ridiculous answer to think that I should rent a car for...perhaps 3 weeks for "just in case"??? I was not looking for convenience; I was not looking for permission for a family member to be able to drive just to make things easier or to not have to drive to a fun-destination myself. I was looking for a way to safely get myself to help if I had gone into labor while my SETAF-license-holding husband was away for training. I do have some wonderful friends who were lined up to help out if I had gone into labor to transport me...but that takes extra time to come and get me, to pick me up...which I realistically may not have had. I ended up having an unplanned c section, and was put under driving restrictions for 2 weeks following the surgery. I did have my husband here at that point to drive me and our newborn to appointments, but sometimes it was tricky for him to leave work so I had to rely on friends again and re-arranging their schedules to drive me places...when I had a perfectly willing family member at home who was always available to drive me. I'm not talking about random trips around town, but to get to post, for important appointments that are time sensitive. I think that this is a VERY important point to bring up, and the issue needs to be re-addressed. I was fortunate to have my husband around, but I think of other ladies that I know who are going to be giving birth during the upcoming deployment, whose husbands won't be here, who might not have family members flying in to help out....who might have wonderful friends who can help them out....but that is not a stress that a new mom needs, asking for favors, over and over. Again, I understand all of the rules and insurance reasoning for not allowing non-SETAF licensed individuals to drive SETAF vehicles...but for medical reasons/emergencies, I think there needs to be more thought put into the issue. This leaves some of us hanging and stressing about how to handle emergency situations that come up. This is a stress that really should not need to happen, in my opinion.

Response provided by COL Buckingham during Info X session: We'll look into this again, but the Navy has some pretty strict rules on this – we'll get back to you.



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Facebook questions and responses

Question: (Comment was deleted after Info X by community member) The comment was about Jennifer seeing MP's and Civis personnel walking around Villaggio on Saturday night and then on Sunday there were people in vehicles taking pictures of houses and she wanted to know what was going on.

Response provided by COL Buckingham during Info X session: I'm glad to see that the MP's and Civis personnel are getting out of their cars and patrolling by foot as I have directed. It makes sense to have them out and about this way. Not sure what the picture taking was, (CSM Hartless commented and said it was probably someone taking a picture of a yard that needed to be mowed).



Info X

Audience questions and responses

Recommendation was made to turn some parking spaces into motorcycle parking so that a motorcycle does not take up a single spot to help alleviate the parking problem.

Response provided by COL Buckingham during Info X session: Thank you. We will look into it.

Community member stated she had heard a lot about the “new” PX and wanted to know what the plans were.

Response provided by MG Hogg during Info X session: We are working on this issue now. We realize that remodeling our current PX is not going to be sufficient so we are working on building a new one – this is not going to happen until at least 2015.

Community member asked a question regarding the portability of the MetLife Tricare Dental Insurance between CONUS and OCONUS locations.

Response provided by COL Sweet, DENTAC: The insurance is portable and can be used either in an OCONUS or CONUS location. According to MetLife, "TDP (Tricare Dental Plan) benefits are available worldwide and move with you when transferring to or from the CONUS or OCONUS service area." More specifically, MetLife's 2012 benefits manual states, (page 17) "All enrolled beneficiaries are eligible for dental care in both the CONUS and OCONUS service areas."



Info X

Audience questions and responses

Email sent to CSM Jeffrey Hartless from Community Member after Info X (9 May)

“When I leave the CDC parking lot on Villaggio, the beautiful landscaping prevents me from seeing traffic coming from the left. I don't know if trimming the shrubbery would help or if it would be more beneficial to put up one of those fancy mirrors that are frequently used off post. Please, if you're on Villaggio, drive through the parking lot and see what you think. I think it's probably only a problem for people who drive sedans and other small cars.”

Response provided by Raffaella Trevisiol, DPW: Our Chief, Roads and Grounds went to assess the area, spoke to the school staff and trimmed the hedges.

Response provided by LTC Trojanowski: DPW trimmed the shrubbery in the Villaggio CDC parking lot. We reviewed the area to determine if a traffic mirror was necessary and determined that it would not be effective for this location.



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InfoX Schedule

Wednesday, 6 June 2012

Tuesday, 3 July 2012

Wednesday, 1 August 2012



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Methods to Submit a Community Issue

- ❖ USAG Vicenza Website: <http://www.usag.vicenza.army.mil>, hover over “Contact Us”, click on “Info-X”, then “Click to Submit”.
- ❖ EMAIL: Community.issues@eur.army.mil
- ❖ AFN HOT LINE AT INFO X: DSN 634-7411, CIV 0444-71-7411
- ❖ InfoX POC: Marilee Mastaler, DFMWR, DSN: 634-6535, CIV: 0444-71-6535, E-mail: marilee.b.mastaler.naf@mail.mil

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